



To: Mr. John Isaac
545 East Algonquin Rd
Suite L
Arlington Heights, Illinois

Dear Mr. Isaac

Just a note to say how much we are enjoying our basketball court. We have been using it now for almost five years and our players still comment on what a great feel the floor provides.

As you know at our level of play the players are bigger and stronger, but when a player like Shaquille O'Neal jumps and lands the forces are incredible, but the resilience of our floor is remarkable. All our players compare other floors to ours and all believe ours is superior.

Thanks Again,

A handwritten signature in black ink that reads "Ron Culp". The signature is stylized and cursive.

Ron Culp



The Miami HEAT
AmericanAirlines Arena
601 Biscayne Boulevard
Miami, Florida 33132
(786) 777-HEAT